

Care & Maintenance Instructions for Hakwood Flooring Products Oiled and DuoVarnish Flooring

Hakwood is the inventor of the Duoplank[®], the current standard for wide width, long length engineered flooring. The wood top layer is adhered to the highest grade multi-ply birch plywood to produce a dimensionally stable product. That is why Hakwood flooring offers the look of solid wood flooring, combined with the installation flexibility of an engineered floor. The Duoplank[®] is available in planks and herringbone.

Important information before you start

It is EXTREMELY IMPORTANT that you read and understand this information completely prior to starting, since improper maintenance and/or care can void the warranties.

General Information

Newly delivered pre-finished flooring by Hakwood requires three weeks to harden completely. During the first week, we recommend only cleaning with a vacuum cleaner or a dust mop fitted with a dry cloth. Do NOT use a damp cloth!

During the second week, wipe gently with a damp cloth that has been soaked in clean water and wrung out thoroughly. After the third week, the floor can be maintained using Hakwood maintenance products per these instructions. On locations with very heavy traffic, the surface should preferably be covered for the first week with a porous protecting material.

Prevention

In order to protect and keep your floor in good condition:

Do:

Maintain indoor relative humidity between 40% and 65%. If this preventive measure is not kept, the Duoplank can crack, split, discolour, crook, bow and delaminate

Use felt leg protector pads under all furniture legs

Always clean the floor in accordance with the *Hakwood Care & Maintenance Instructions*.

Wipe up spills immediately.

Use a dolly, rolled over plywood when moving heavy objects.

Apply (slip resistant) runners or area rugs on high traffic areas.

Use (slip resistant) door mats, to keep abrasives as dirt, grit and sand off the floor.

Protect the floor from direct sunlight.

Replace narrow, hard furniture rollers with wide rubber ones.

Move area rugs occasionally as they block sunlight and may give the appearance of discolouring under the rug.

Don't:

Allow water to stand on the floor.

Walk on the floor with any hard and/or sharp object protruding from the sole.

Use cleaning products that are abrasive or contain alkaline, ammonia, bleach, soap, citrus.

Let furniture stand on the floor on small hard legs.

Use a steam mop or any machine as you risk damaging the finish of the Hakwood floor.

Refreshment: *Hakwood Flooring Wash*

Weekly maintenance with Hakwood Flooring Wash maintains the floor's matt finish.

Frequency: Use weekly.

Sweep / vacuum clean the floor and eliminate dust.

Pour Hakwood Flooring Wash into a bucket of water (dilution information table).

Use 2 buckets: one for the soap and water mixture and the other for clean water only.



Immerse the cloth in the soapy water and wring it out until it is only lightly damped. Clean the first section of the floor. Rinse the cloth in the bucket of clean water and wring it out thoroughly. Immerse the cloth in the soapy water and wring it out until it is only lightly damped. Clean the next section. Do not leave any surplus water on the floor. Lightly dampened cloth cleaning is sufficient. Do not walk on the floor until it is completely dry (\pm 30 minutes). Avoid using mops or cloths that leave water on the floor.

Dilution information:

Hakwood product	Content per 1 container cap	Caps per 1 liter water	1 liter dilution / 1 product container	
Flooring Wash	10 ml = 1cap	0.4caps	9m ² (\pm 97sf.)	\pm 2250 m ² (\pm 24219 sf.)

Intensive Cleaning: Hakwood Power Cleanser*

Only when necessary – no color restoration.

Frequency: Use when dirty spots appear.

Sweep / vacuum clean the floor and eliminate dust.

Dilute power cleanser with clean water (dilution information table).

Apply evenly and thoroughly with cloth or wiper on floor surface. Do not pour directly on the surface.

Allow the product to react for a couple of minutes.

Remove dissolved dirt with cloth.

Wipe 2-3 times with a clean, damp cloth.

Wipe dry with a cloth, paper towel, or polishing machine with white pad. Finish the treatment using an absorbent cloth until the surface feels completely dry.

Pay attention to handle medium sized zones that can be fully wiped dry within 15 to 20 minutes. Make sure zones are not done twice. The surface can be walked on after 2 hours.

*After use of Hakwood Power Cleanser, area should be treated with Hakwood Maintenance.

Dilution information:

Hakwood product	Content per 1 container cap	Caps per 1 liter water	1 liter dilution / 1 product container	
Power Cleanser	10 ml = 1cap	10 caps	10 m ² (\pm 108 sf.)	\pm 100m ² (\pm 1076 sf.)

Maintenance: Hakwood Maintenance

Apply when necessary– no color restoration.

Apply after treatment of Hakwood Power Cleanser– no color restoration.

Frequency: Use when needed to protect and refresh rough spots.

Sweep / vacuum clean the floor and eliminate dust.

Apply small amount of the Hakwood Maintenance undiluted for spot cleaning (dilution information table).

Allow the product to react for a couple of minutes. The product refreshes and maintains while it removes dirt stains, watermarks, etc.

Wipe dry with a cloth, paper towel, or polishing machine with white pad.

Pay attention to handle medium sized zones that can be fully wiped dry within 15 to 20 minutes.

Make sure zones are not done twice. The surface can be walked on after 2 hours.

Dilution information:

Hakwood product	Content per 1 container cap	Caps per 1 liter water	1 liter dilution / 1 product container	
Maintenance	10 ml = 1cap	0	n.a.	\pm 200 m ² (\pm 2153 sf.)

n.a. = not available



See also:

Hakwood GENERAL TERMS AND CONDITIONS OF SALE
Hakwood INSTALLATION INFORMATION
Hakwood INSTALLATION INFORMATION Herringbone Supplement
Hakwood SUBFLOOR HEATING AND COOLING
Hakwood HEAT SENSORS
Hakwood TECHNICAL PRODUCT INFORMATION
Hakwood MATERIAL SAFETY DATA SHEET
Hakwood Limited WARRANTY

