

Care & Maintenance Instructions for Hakwood Flooring Products UV Lacquered Flooring

Hakwood is the inventor of the Duoplank[®], the current standard for wide width, long length engineered flooring. The wood top layer is adhered to the highest grade multi-ply birch plywood to produce a dimensionally stable product. That is why Hakwood flooring offers the look of solid wood flooring, combined with the installation flexibility of an engineered floor. The Duoplank[®] is available in planks and herringbone.

Important information before you start

It is EXTREMELY IMPORTANT that you read and understand this information completely prior to starting, since improper maintenance and/or care can void the warranties.

General Information

Hakwood flooring products are finished with a number of layers of lacquer, based on unsaturated acrylic resins, which are photo-polymerized by UV-light after application. In this way, Hakwood's flooring finish has ideal film properties such as good adhesion, hardness and excellent scratch resistance. The lacquer is free of solvents, heavy metals, insecticides, pesticides, herbicides and formaldehyde and therefore, environmentally friendly. The surface protects the natural look of the wood and is easy to clean and maintain. Hakwood's flooring products are extremely durable and are protected against dirt and liquids that may penetrate the surface.

Hakwood flooring, even those made of hardwood, is exposed to a natural wear and tear process like any other. Marks and scratches on the surface are unavoidable. If the surface has been damaged by wear and tear, then it must be sanded and re-sealed. The durability and abrasion resistance of a sealed floor depends on the regular and correct maintenance. This extends the life of your floor significantly.

Prevention

In order to protect and keep your floor in good condition:

Do:

Maintain indoor relative humidity between 40% and 65%. If this preventive measure is not kept, the Duoplank can crack, split, discolour, crook, bow and delaminate.

Use felt leg protector pads under all furniture legs.

Always clean the floor in accordance with the *Hakwood Care & Maintenance Instructions*.

Wipe up spills immediately.

Use a dolly, rolled over plywood when moving heavy objects.

Apply (slip resistant) runners or area rugs on high traffic areas,

Use (slip resistant) door mats, to keep abrasives as dirt, grit and sand off the floor.

Protect the floor from direct sunlight.

Replace narrow, hard furniture rollers with wide rubber ones.

Move area rugs occasionally as they block sunlight and may give the appearance of discolouring under the rug.

Don't:

Allow water to stand on the floor.

Walk on the floor with any hard and/or sharp object protruding from the sole.

Use cleaning products that are abrasive or contain alkaline, ammonia, bleach, soap, citrus.

Let furniture stand on the floor on small hard legs.

Use a steam mop or any machine as you risk damaging the finish of the Hakwood floor.



The following care and maintenance instructions apply to intact Hakwood Flooring.
If finish is worn through or damaged, wood may be exposed to moisture and consequently turn grey.

Indoor climate

To prevent the floor from shrinking and expanding due to moisture exchange, the relative humidity should always be at a constant level between 40-60% with a constant temperature around 18- 22 °C/ 70 °F

Refreshment: Hakwood Flooring Wash

Weekly maintenance with Hakwood Flooring Wash maintains the floor's matt finish.

Frequency: Use weekly.

Sweep / vacuum clean the floor and eliminate dust.

Pour Hakwood Flooring Wash into a bucket of water (dilution information table).

Use 2 buckets: one for the soap and water mixture and the other for clean water only.

Immerse the cloth in the soapy water and wring it out until it is only lightly dampened. Clean the first section of the floor. Rinse the cloth in the bucket of clean water and wring it out thoroughly. Immerse the cloth in the soapy water and wring it out until it is only lightly dampened. Clean the next section.

Do not leave any surplus water on the floor. Lightly dampened cloth cleaning is sufficient.

Do not walk on the floor until it is completely dry (± 30 minutes).

Avoid using mops or cloths that leave water on the floor.

Dilution information:

Hakwood product	Content per 1 container cap	Caps per 1 liter water	1 liter dilution / 1 product container	
Flooring Wash	10 ml = 1cap	0.4caps	9m ² (±97 sf.)	±2250 m ² (±24219 sf.)

Intensive Cleaning: Hakwood Power Cleanser

Only when necessary – no color restoration.

Frequency: Use when dirty spots appear.

Sweep / vacuum clean the floor and eliminate dust.

Dilute power cleanser with clean water (dilution information table).

Apply evenly and thoroughly with cloth or wiper on floor surface. Do not pour directly on the surface.

Allow the product to react for a couple of minutes.

Remove dissolved dirt with cloth.

Wipe 2-3 times with dampened cloth with clean water.

Wipe dry with a cloth, paper towel, or polishing machine with white pad. Finish the treatment using an absorbent cloth until the surface feels completely dry.

Pay attention to handle medium sized zones that can be fully wiped dry within 15 to 20 minutes. Make sure zones are not done twice. The surface can be walked on after 2 hours.

Dilution information:

Hakwood product	Content per 1 container cap	Caps per 1 liter water	1 liter dilution / 1 product container	
Power Cleanser	10 ml = 1cap	10 caps	10 m ² (±108 sf.)	±100m ² (±1076 sf.)

For refreshment with colour restoration, we kindly request you contact us directly.

Email: sales@hakwood.com



See also:

Hakwood GENERAL TERMS AND CONDITIONS OF SALE

Hakwood INSTALLATION INFORMATION

Hakwood INSTALLATION INFORMATION Herringbone Supplement

Hakwood SUBFLOOR HEATING AND COOLING

Hakwood HEAT SENSORS

Hakwood TECHNICAL PRODUCT INFORMATION

Hakwood MATERIAL SAFETY DATA SHEET

Hakwood Limited WARRANTY

